

Kaplan Management Of Care B

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Management Control in Hospitals National Academies Press

With the service industry taking up the largest portion of its GDP, Japan has much to share in the area of managing service industry. This book explores and elucidates the unique management styles in non-manufacturing industries or service industries in contemporary Japan, both practically and theoretically through case studies. These specially selected cases are the management of the world No.1 convenience store chain of Seven-Eleven, the sales finance business and auto sales business of Toyota, application of TPS (Toyota Production System) to life insurance company, performance evaluation of local government, BSC (balance scorecard) in local government hospitals, cost and pricing policy of telecommunication company, Japanese-style OC hospitalityOCO in the retail industry, service level agreement (SLA) in IT and shared service companies, and ICT (Information & Communication Technology) applied to BPN (Business Process Network) of service industry. The analyses presented in this book were carefully laid out in regard to the business in general. It will be useful for business practitioners in service industry and beneficial to the scholars, students or general readers interested in this area.

Physician Practice Management Elsevier Health Sciences

"Nathan Tierney's powerful storytelling is rarely seen in today's health care business environment. We must redesign the health care delivery system--

--a team sport in service of patients, hold it accountable with measurement to improve outcomes, and quantify the resource costs over the full cycle of care. Value-based health care is a framework through which these goals are achieved, and Tierney provides a detailed playbook to get your organization there. Outlined in incredible detail and clarity, he presents core concepts and dives into the key metrics needed to build, maintain, and scale a successful value-based health care organization. Nathan shares a realistic vision of what any CEO should expect when developing their own Value Management Office. Nothing is more important to me than improving the lives of those I love. My personal mission is to create systemic change with an impact on the global stage. This playbook needs to be on the desk of every executive, clinician, and patient today." -Mahek Shah, MD, Senior Researcher and Senior Project Leader, Harvard Business School Our current healthcare system's broken. The Organization for Economic Co-Operation and Development (OECD) predicts health care costs could increase from 6% to 14% of GDP by 2060. The cause of this increase is due to (1) a global aging population, (2) growing affluence, (3) rise in chronic diseases, and (4) better-informed patients; all of which raises the demand for healthcare. In 2006, Michael Porter and Elizabeth Teisberg authored the book 'Redefining Health Care: Creating Value-Based Competition on Results.' In it, they present their analysis of the root causes plaguing the health care industry and make the case for why providers, suppliers, consumers, and employers should move towards a patient-centric approach that optimizes value for patients. According to Porter, "value for patients should be the overarching principle for our broken system." Since 2006, Professor Porter, accompanied by his esteemed Harvard colleague, Professor Robert Kaplan, have worked tirelessly to promote this new approach and pilot it with leading healthcare delivery organizations like Cleveland Clinic, Mayo Clinic, MD Anderson, and U.S. Department of Veteran Affairs. Given the current state of global healthcare, there is urgency to achieve widespread adoption of this new

approach. The intent of this book is to equip all healthcare delivery organizations with a guide for putting the value-based concept into practice. This book defines the practice of value-based health care as Value Management. The book explores Professor Porter's Value Equation (Value = Outcomes/ Cost), which is central to Value Management, and provides a step-by-step process for how to calculate the components of this equation. On the outcomes side, the book presents the Value Realization Framework, which translates organizational mission and strategy into a comprehensive set of performance measures and contextualizes the measures for healthcare delivery. The Value Realization Framework is based on Professor Kaplan's ground-breaking Balanced Scorecard approach, but specific to healthcare organizations. On the costs side, the book details the Harvard endorsed time-driven activity based costing (TDABC) methodology, which has proven to be a modern catalyst for defining HDO costs. Finally, this book covers the need and a plan to establish a Value Management Office to lead the delivery transformation and govern operations. This book is designed in a format where any organization can read it and acquire the fundamentals and methodologies of Value Management. It is intended for healthcare delivery organizations in need of learning the specifics of achieving the implementation of value-based healthcare.

Transforming Health Care Scheduling and Access Emerald Group Publishing

The Institute of Medicine study Crossing the Quality Chasm (2001) recommended that an interdisciplinary summit be held to further reform of health professions education in order to enhance quality and patient safety. Health Professions Education: A Bridge to Quality is the follow up to that summit, held in June 2002, where 150 participants across disciplines and occupations developed ideas about how to integrate a core set of competencies into health professions education. These core competencies include patient-centered care, interdisciplinary teams, evidence-based practice, quality improvement, and informatics. This book recommends a mix of approaches to health education improvement, including those related to oversight processes, the training environment, research, public reporting, and leadership. Educators, administrators, and health professionals can use this book to help achieve an approach to education that better prepares clinicians to meet both the needs of patients and the requirements of a changing health care system.

Patient Safety and Quality Simon and Schuster

Accurate, reliable, objective, and comprehensive, Kaplan & Sadock's Synopsis of Psychiatry has long been the leading clinical psychiatric resource for clinicians, residents, students, and other health care professionals both in the US and worldwide. Now led by a new editorial team of Drs. Robert Boland and Marcia L. Verduin, it continues to offer a trusted overview of the entire field of psychiatry while bringing you up to date with current information on key topics and developments in this complex specialty. The twelfth edition has been completely reorganized to make it more useful and easier to navigate in today's busy clinical settings.

The Future of Nursing NCLEX-PN Prep Plus

The only OCN® Exam review developed in collaboration with the Oncology Nursing Society (ONS), the Core Curriculum for Oncology Nursing, 6th Edition is the must-have OCN® certification review resources. This essential guide covers the entire scope of practice for oncology nursing and reflects important changes in the dynamic field of cancer treatment and care. The thoroughly revised sixth edition follows the latest test blueprint for the OCN® Exam and is presented in a streamlined outline format to help you focus on the most important information. Recognized as the definitive resource for concepts and practice in oncology nursing, this is the #1 review tool when preparing for OCN® certification! This definitive study resource for the OCN® Examination is the only such resource developed in collaboration with and endorsed by the Oncology Nursing Society. Coverage of the entire scope of oncology care includes quality of life, protective mechanisms, gastrointestinal and urinary function, cardiopulmonary function, oncologic emergencies, the scientific basis for practice, health promotion, and professional performance. Consistent outline format provides a quick-reference review that begins with theory and continues through the steps of the nursing process. Emphasis on QSEN competencies is designed to reduce errors, with a focus on safety and evidence-based practice including Safety Alerts for cancer chemotherapy drugs. Updates on cancer treatment and related nursing care include the most current and accurate information, preparing you for the OCN exam and for enhanced clinical practice. NEW! Content has been updated throughout to reflect the most recent Oncology Nursing Society (ONS) role delineation study, the latest OCN® Examination test blueprint, and important findings in cancer treatment and related nursing care, backed by the latest research evidence. NEW! Chapters reflect the latest ONS information on nurse navigation, communication and shared decision-making, precision medicine, immunotherapy, cognitive and endocrine symptoms, and compassion fatigue. NEW! Enhanced use of color in tables, boxes, and outlines improves visual appeal and learning.

Compartment Syndrome Rodale

Focused Operations Management for Health Services Organizations offers managers and staff the practical knowledge and tools they need to accomplish much more within existing resources. This text identifies common bottlenecks and constraints and focuses on the critical issues and processes faced by managers in the health care field. The book provides tools to significantly improve organizational operations as well as enhance quality and customer satisfaction without increasing the use of physical, human, and financial resources.

Management of Service Businesses in Japan Elsevier Health Sciences

Trusted authorities deliver the key cardiac anesthesia knowledge you need to know. A concise, user-friendly format and key points boxes in each chapter help you quickly locate crucial information. Annotated references guide you to the most practical additional resources. A portable size and clinical emphasis facilitates and enhances bedside patient care. Designed as a companion to Kaplan's Cardiac Anesthesia. Includes new topics vital to the current practice of cardiac anesthesiologists, such as transesophageal echocardiography; percutaneous valve procedures; new pacemakers and automatic internal defibrillators used for cardiac resynchronization therapy; left ventricular assist devices and extracorporeal membrane oxygenation therapy of heart failure; and patient safety issues. Focuses on today's most current and relevant therapies, including New Cardiac Drugs, and Heart Mate, Heart Ware, and Impella LVADs. Describes care of the cardiac patient in Hybrid Operating Rooms, Catheterization Laboratories, and Electrophysiology Laboratories, as well as the Cardiac Operating Rooms. Perfectly suited for residents, fellows, nurse anesthetists and anesthesiologists in practice.

Management of Peri-operative Complications, An Issue of Surgical Clinics - E-Book IGI Global

The Future of Nursing explores how nurses' roles, responsibilities, and education should change significantly to meet the increased demand for care that will be created by health care reform and to advance improvements in America's increasingly complex health system. At more than 3 million in number, nurses make up the single largest segment of the health care work force. They also spend the greatest amount of time in delivering patient care as a profession. Nurses therefore have valuable insights and unique abilities to contribute as partners with other health care professionals in improving the quality and safety of care as envisioned in the Affordable Care Act (ACA) enacted this year. Nurses should be fully engaged with other health professionals and assume leadership roles in redesigning care in the United States. To ensure its members are well-prepared, the profession should institute residency training for nurses, increase the percentage of nurses who attain a bachelor's degree to 80 percent by 2020, and double the number who pursue doctorates. Furthermore, regulatory and institutional obstacles-including limits on nurses' scope of practice-should be removed so that the health system can reap the full benefit of nurses' training, skills, and knowledge in patient care. In this book, the Institute of Medicine makes recommendations for an action-oriented blueprint for the future of nursing.

Person-Focused Health Care Management Springer Nature

For years, problems related to health-care efficiency have been at the top of the priorities of many hospitals systems and governments. The growing cost of health care, and particularly hospitals, is a significant factor in the increasing pressure for improvement of hospitals' efficiency while maintaining a high quality of services. Hospitals are recognized as organizations in which waste, unnecessary administrative burdens, failures of care coordination, failures in execution of care processes, and even fraud and abuse are frequently identified as causes. Adoption of management control as a response to hospital problems is consistent with the conviction that control is a critical management function that has the greatest impact on organizational performance. Research proves that the lack of adequate control, adapted to modern organizational solutions, causes many harmful consequences, such as faulty services, dissatisfied patients and employees, inability to effectively compete on market, low flexibility and innovativeness, and, consequently, poor performance of the organization. This book comprehensively presents issues related to management control and develops a breakthrough theory about management control in hospitals. It is the result of many years of research and outlines the concept of control and related theories, which are discussed in detail, taking into account the unique characteristics of medical services, the health-care market, and hospitals as public organizations. Research has shown that the main elements of management control in hospitals are information systems, diagnostic control, interactive control, innovativeness, manager's trust in physicians, and perceived uncertainty. And that proper relationships between these elements positively influence the hospital's performance. This book describes how the success of the entire control process is based on the hospital's top management and its interaction with clinical managers, department heads, and directors of other medical departments as well as clinicians. After reading this book, the implementation of the solutions suggested will help hospitals improve their performance, including the quality and effectiveness of the provided medical services and patient care.

Focused Operations Management for Health Services Organizations CRC Press

America's health care system has become too complex and costly to continue business as usual. Best Care at Lower Cost explains that inefficiencies, an overwhelming amount of data, and other economic and quality barriers hinder progress in improving health and threaten the nation's economic stability and global competitiveness. According to this report, the knowledge and tools exist to put the health system on the right course to achieve continuous improvement and better quality care at a lower cost. The costs of the system's current inefficiency underscore the urgent need for a systemwide transformation. About 30 percent of health spending in 2009-roughly \$750 billion-was wasted on unnecessary services, excessive administrative costs, fraud, and other problems. Moreover, inefficiencies cause needless suffering. By one estimate, roughly 75,000 deaths might have been averted in 2005 if every state had delivered care at the quality level of the best performing state. This report states that the way health care providers currently train, practice, and learn new information cannot keep pace with the flood of research discoveries and technological advances. About 75 million Americans have more than one chronic condition, requiring coordination among multiple specialists and therapies, which can increase the potential for miscommunication, misdiagnosis, potentially conflicting interventions, and dangerous drug interactions. Best Care at Lower Cost emphasizes that a better use of data is a critical element of a continuously improving health system, such as mobile technologies and electronic health records that offer significant potential to capture and share health data better. In order for this to occur, the National Coordinator for Health Information Technology, IT developers, and standard-setting organizations should ensure that these systems are robust and interoperable. Clinicians and care organizations should fully adopt these technologies, and patients should be encouraged to use tools, such as personal health information portals, to actively engage in their care. This book is a call to action that will guide health care providers; administrators; caregivers; policy makers; health professionals; federal, state, and local government agencies; private and public health organizations; and educational institutions.

Behaviors in Dementia National Academies Press

In 2001, we gathered a group of researchers in Nice, France to focus discussion on performance measurement and management control. Following the success of that conference, we held subsequent conferences in 2003, 2005, 2007, and 2009. This title contains some of the exemplary papers that were presented at the most recent conference.

Pharmacotherapeutics in General, Mental and Sexual Health F.A. Davis

Improved conditions of care for premature infants have led to markedly increased survival rates over the last few decades, particularly in very low and extremely low birth weight infants. Nutritional measures play a central role in the long-term outcome, health and quality of life of these premature infants. In this publication, leading experts from all 5 continents present the most recent evidence and critical analyses of nutrient requirements and the practice of nutritional care (with the focus on very low birth weight infants) to provide guidance for clinical application. After the introductory chapters, covering nutritional needs and research evidence in a more general manner, topics such as amino acids and proteins, lipids, microminerals and vitamins, parenteral and enteral nutrition as well as approaches to various disease conditions are addressed. Due to its focus on critical appraisals and recommendations, this book is of interest not only for the researcher who wants to keep up to date, but also for the clinician faced with premature infants in his practice.

Essentials of Blood Product Management in Anesthesia Practice Taylor & Francis

"Score higher with 600+ practice questions, 60 min. of video tutorials, 10 critical thinking paths, 8 practice tests"--Front cover.

Kaplan's Cardiac Anesthesia E-Book Elsevier Health Sciences

Health Sciences & Professions

Core Review for Primary Care Pediatric Nurse Practitioners Elsevier Health Sciences

Management of Peri-operative Complications is examined in the issue of *Surgical Clinics*, guest edited Drs. Lewis Kaplan and Stanley Rosenbaum.

Topics include: fluids and electrolytes, hypoperfusion, shock states and ACS, surgical prophylaxis and complication avoidance bundles, NSQIP, SCIP and TQIP, post-operative malnutrition and probiotic therapy, post-operative malnutrition and probiotic therapy, damage control for intra-abdominal sepsis, multi-drug resistant organisms and antibiotic management, pneumonia and acute pulmonary failure, organ failure avoidance and mitigation strategies, delirium, EtOH withdrawal and polypharmacy withdrawal states, cellular and molecular physiology of nerve injury and persistent post-operative pain, acute pain management following operation: preventing chronic post-operative pain, massive transfusion and related issues, post-op ileus, SBO and colonic dysmotility, GI hemorrhage, and in-hospital rescue therapies.

Comprehensive Wound Management Elsevier Health Sciences

According to *Transforming Health Care Scheduling and Access*, long waits for treatment are a function of the disjointed manner in which most health systems have evolved to accommodate the needs and the desires of doctors and administrators, rather than those of patients. The result is a health care system that deploys its most valuable resource--highly trained personnel--inefficiently, leading to an unnecessary imbalance between the demand for appointments and the supply of open appointments. This study makes the case that by using the techniques of systems engineering, new approaches to management, and increased patient and family involvement, the current health care system can move forward to one with greater focus on the preferences of patients to provide convenient, efficient, and excellent health care without the need for costly investment. *Transforming Health Care Scheduling and Access* identifies best practices for making significant improvements in access and system-level change. This report makes recommendations for principles and practices to improve access by promoting efficient scheduling. This study will be a valuable resource for practitioners to progress toward a more patient-focused "How can we help you today?" culture.

Elsevier Health Sciences

Now in a revised and expanded 7th Edition, *Kaplan's Cardiac Anesthesia* helps you optimize perioperative outcomes for patients undergoing both cardiac and noncardiac surgery. Dr. Joel L. Kaplan, along with associate editors, Drs. John G. T. Augoustides, David L. Reich, and Gerard R. Manecke,

guide you through today's clinical challenges, including the newest approaches to perioperative assessment and management, state-of-the-art diagnostic techniques, and cardiovascular and coronary physiology. Complete coverage of echocardiography and current monitoring techniques. Guidance from today's leaders in cardiac anesthesia, helping you avoid complications and ensure maximum patient safety. More than 800 full-color illustrations. A new section on anesthetic management of the cardiac patient undergoing noncardiac surgery. New availability as an eBook download for use in the OR. Online-only features, including quarterly updates, an ECG atlas...an increased number of videos, including 2-D and 3-D TEE techniques in real time...and an Annual Year End Highlight from the *Journal of Cardiovascular Anesthesia* that's posted each February.

Augoustides and Kaplan's Cardiac Anesthesia Review - E-Book Karger Medical and Scientific Publishers

v. 1. Research findings -- v. 2. Concepts and methodology -- v. 3. Implementation issues -- v. 4. Programs, tools and products.

Kaplan's Cardiac Anesthesia E-Book World Scientific

"This book highlights the most influential organizational theories and their applications in inter-organizational information systems, providing theories that have been consistently tested and proven to be valid over time"--

Benumof and Hagberg's Airway Management Jones & Bartlett Learning

Getting the right diagnosis is a key aspect of health care - it provides an explanation of a patient's health problem and informs subsequent health care decisions. The diagnostic process is a complex, collaborative activity that involves clinical reasoning and information gathering to determine a patient's health problem. According to *Improving Diagnosis in Health Care*, diagnostic errors-inaccurate or delayed diagnoses-persist throughout all settings of care and continue to harm an unacceptable number of patients. It is likely that most people will experience at least one diagnostic error in their lifetime, sometimes with devastating consequences. Diagnostic errors may cause harm to patients by preventing or delaying appropriate treatment, providing unnecessary or harmful treatment, or resulting in psychological or financial repercussions. The committee concluded that improving the diagnostic process is not only possible, but also represents a moral, professional, and public health imperative. *Improving Diagnosis in Health Care*, a continuation of the landmark Institute of Medicine reports *To Err Is Human* (2000) and *Crossing the Quality Chasm* (2001), finds that diagnosis-and, in particular, the occurrence of diagnostic errors--has been largely unappreciated in efforts to improve the quality and safety of health care. Without a dedicated focus on improving diagnosis, diagnostic errors will likely worsen as the delivery of health care and the diagnostic process continue to increase in complexity. Just as the diagnostic process is a collaborative activity, improving diagnosis will require collaboration and a widespread commitment to change among health care professionals, health care organizations, patients and their families, researchers, and policy makers. The recommendations of *Improving Diagnosis in Health Care* contribute to the growing momentum for change in this crucial area of health care quality and safety.

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